

# Organisations Related to Safeguarding Adults

## Rape Crisis

This website aims to provide the basic information that survivors of sexual violence, friends and family need to access the services they need.

General E-mail [info@rapecrisis.org.uk](mailto:info@rapecrisis.org.uk)

## Sexual Abuse Line (S.A.L)

PO Box 325

Exeter EX1 1WQ

Tel: 0808 800 0188

Tues/Wed/Thurs: 7pm – 10pm

## Plymouth Rape Crisis

*Provides help through counselling, support or information for individuals or friends and family.*

C/o PO Box 227

Plymouth PL4 0YX

Tel: 01752 223584 (Helpline: Mod, Wed, Fri: 7.00pm – 9.30pm)

## Respond

*Provides a range of services to victims and perpetrators of sexual abuse who have learning disabilities, and training and support to those working with them.*

3rd Floor

24-32 Stephenson Way

London NW1 2HD

Tel: 020 7383 0700

Tel: 0808 8080700 (Helpline)

Fax: 020 7387 1222

Email: [services@respond.org.uk](mailto:services@respond.org.uk)

Website: [www.respond.org.uk/](http://www.respond.org.uk/)

## Women's Aid England

*A domestic violence helpline that gives support, help and information over the telephone for the cost of a local call.*

PO Box 391

Bristol BS99 7WS

Tel: 0117 944 441

Tel: 08457 023 468 (Helpline)

Fax: 0117 924 1703

Email: [web@womensaid.org.uk](mailto:web@womensaid.org.uk)

Website: [www.womensaid.org.uk/](http://www.womensaid.org.uk/)

## Exeter Women's Aid

### Refuge:

Telephone: 01392 667144

Opening Times: 24hr

### Helpline:

Telephone: 0800 328 3070

Opening Times: 24hr

***Exeter Outreach:***

Telephone: 01392 426483  
Opening Times: Mon-Fri 9am-5pm

***Mid Devon Outreach:***

Telephone: 01392 426521  
Opening Times: Mon-Fri 9am-5pm

***Safe Project:***

Telephone: 01392 667147  
Opening Times: Mon-Fri 9am-5pm

**East Devon Safe House**

***Refuge:***

Telephone: 01404 44772  
Opening Times: Mon-Fri 9am-5pm

**North Devon Women's Aid**

***Refuge & floating support (for ex-residents only):***

Telephone: 01271 321946  
Opening Times: Mon-Fri 9am-5.30pm

***Outreach and drop-in centre:***

Telephone: 01271 370079  
Opening Times: Mon-Fri 9.30am-4.30pm

**South Devon Women's Aid**

***South Devon refuge and advice line:***

Telephone: 01803 524594  
Opening Times: Mon-Fri 9am-9pm, Sat-Sun 9am-1pm

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Telephone: 01803 524594  
Opening Times: Mon-Fri 9am-9pm, Sat-Sun 9am-1pm

***South Devon outreach:***

Telephone: 01364 643866  
Opening Times: Mon-Fri 9am-4pm

**Muslim Women's Helpline**

***Helpline:***

Telephone: 020 8904 8193

Opening Times: Mon-Fri 10am-4pm

**Helpline:**

Telephone: 020 8908 6715

Opening Times: Mon-Fri 10am-4pm

## **Victim Support**

*A national charity for people affected by crime. An independent organisation that offers a free and confidential service, irrespective of whether or not a crime has been reported.*

0845 30 30 900

### **Victim Support Devon**

Oak Place

Newton Abbot

Devon

TQ12 2EX

tel: 0845 676 10 20

fax: 01626 369 033

email: [info@victimsupportdevon.org.uk](mailto:info@victimsupportdevon.org.uk)

## **Action on Elder Abuse**

*Provides a national information and advice service and guidance for the prevention of, and action on, the abuse of older people.*

Astral House

1268 London Road

London SW16 4ER

Tel: 020 8765 7000 (Admin)

Tel: 0800 - 808 8141 (Elder Abuse Response Helpline) Mon – Fri: 10am – 4.30pm

Fax: 020 8679 4074

Email: [enquiries@elderabuse.org.uk](mailto:enquiries@elderabuse.org.uk)

Website: [www.elderabuse.org.uk](http://www.elderabuse.org.uk)

## **Ann Craft Trust**

Formerly known as The National Association for the Protection from Sexual Abuse of Adults and Children with Learning Disabilities (NAPSAC)

*Works with staff in the statutory, independent and voluntary sectors in the interests of people with learning disabilities who may be at risk from abuse.*

Centre for Social Work

University of Nottingham

University Park

Nottingham NG7 2RD

Tel: 0115 - 951 5400

Email: [Ann-Craft-Trust@nottingham.ac.uk](mailto:Ann-Craft-Trust@nottingham.ac.uk)

Website: [www.anncrafttrust.org](http://www.anncrafttrust.org)

## **Voice UK**

*Helps anyone with learning disabilities who has experienced abuse or been subject of a crime via support, assistance and information. Available to people with learning disabilities, their families, carers and supporters.*

The College Business Centre

Helpline number: **0845 122 8695** (Mon – Fri 10am – 4pm) (also for staff supporting a vulnerable person who has been abused)

Email: [voice@voiceuk.org.uk](mailto:voice@voiceuk.org.uk)

Website: [www.voiceuk.org.uk](http://www.voiceuk.org.uk)

## **Public Guardianship Office**

0845 330 2900

Email: [custserv@guardianship.gsi.gov.uk](mailto:custserv@guardianship.gsi.gov.uk)

Website: [www.guardianship.gov.uk/](http://www.guardianship.gov.uk/)

## **Alzheimer's Disease Society**

Has expertise in information and education for carers and professionals. Provides help lines and support for carers, quality day and home care and funding for medical and scientific research. Also gives financial help to families in need. Campaigns for improved health and social services and greater public understanding of all aspects of dementia.

Gordon House

10 Greencoat Place

London SW1P 1PH

Email [enquiries@alzheimers.org.uk](mailto:enquiries@alzheimers.org.uk)

Tel: 020 7306 0606

Tel: 0845 - 300 0336 (Helpline) Mon – Fri: 8.30am – 6.30pm

Website: [www.alzheimers.org.uk](http://www.alzheimers.org.uk)

## **MIND**

*A mental health charity. Campaigning, community development, training, publishing and a comprehensive information service.*

15 - 19 Broadway

London E15 4BQ

Tel: 020 8519 2122

Tel: 0845 766 0163 (Information Line)

Fax: 020 8522 1725

## **Exeter Age Concern**

138 Cowick Street

Exeter

Devon

Tel: 01392 - 202092

Fax: 01392 – 204113

Email: [reception@ageconcernexeter.org.uk](mailto:reception@ageconcernexeter.org.uk)

## **Age Concern Torbay**

Sandwell House

4 Dendy Road

Paignton TQ4 5BD

<http://www.ac-communities.org.uk/torbay/>

## **Counsel and Care**

*Provides and information and advice service for older people (60 and over) living in the UK, their carers, friends, relatives and professionals on a wide range of subjects. Free and confidential.*

Twyman House

16 Bonny Street

London NW1 9PG

Tel: 0845 300 7585

Fax: 020 7267 6877

Email: [advice@counselandcare.org.uk](mailto:advice@counselandcare.org.uk)

Website: [counselandcare.org.uk](http://counselandcare.org.uk)

## **Adfam National**

*A helpline for the families and friends of drug users offering confidential support and*

*information. Also provides training to people and projects wishing to work with families of drug users. Provides direct support to families of drug using prisoners and produce publications.*

Waterbridge House  
32 -36 Loman Street  
London SE1 0EH

Tel: 020 7928 8898

Fax: 020 7928 8923

Email: [admin@adfam.org.uk](mailto:admin@adfam.org.uk)

Website: [www.adfam.org.uk](http://www.adfam.org.uk)

## **Alcohol Concern**

*Holds information on a wide range of alcohol-related subjects.*

First Floor

8 Shelton St

London WC2JH 9JR

Tel: 0297 3954000 (Mon – Fri afternoons only)

Tel: 0800 917 8282 (Drinkline)

Website: [www.alcoholconcern.org.uk/](http://www.alcoholconcern.org.uk/)

## **DrugScope**

*Provides information on a wide range of drug related issues.*

Waterbridge House

32 -36 Loman Street

London SE1 0EE

Tel: 020 7928 1211

Fax: 0171 - 7928 1771

Email: [info@drugscope.org.uk](mailto:info@drugscope.org.uk)

Website: [www.drugscope.org.uk](http://www.drugscope.org.uk)

## **Samaritans**

South Devon

21 Warren Road

Torquay TQ2 5TQ

Tel: 01803 299999

Drop in Callers, normally 9.00am – 10.00pm

Exeter

10 Richmond Road

Exeter EX4 4JA

Tel: 01392 411711

Drop in Callers, normally 8.30am – 9.30pm

Tel: 08457 90 90 90 (National Helpline - 24 hours)

National Email: [jo@smaritans.org.uk](mailto:jo@smaritans.org.uk)

## **National Self-Harm Network**

*Offers information on local groups. Has a particular interest in improving the rights of those who self harm.*

PO Box 7264

Nottingham

NG1 6WJ

Email: [info@nshn.co.uk](mailto:info@nshn.co.uk)

Website: [www.nshn.co.uk](http://www.nshn.co.uk)

## **Headway, National Head Injuries Association**

*Promotes understanding of all aspects of head injury and provides information, support and services to people with head injury, their families and carers.*

4 King Edward Court  
King Edward Street  
Nottingham NG1 1EW  
Tel: 0115 - 924 0800 (Admin)  
Fax: 0115 - 958 4446  
Email: [enquiries@headway.org.uk](mailto:enquiries@headway.org.uk)  
Website: [www.headway.org.uk](http://www.headway.org.uk)

## **Family Matters**

*Supports victims of sexual abuse.*

13 Wrotham Road  
Gravesend  
Kent DA11 0PA  
Tel: 01474 536661  
Tel: 01474 537392 (Helpline)  
Website: [www.charitynet.org/~family-matters/](http://www.charitynet.org/~family-matters/)  
Email: [admin@familymatters.force9.co.uk](mailto:admin@familymatters.force9.co.uk)

## **Safeline**

*Support for adults abused as children.*

King Tom House  
39b High Street  
Warwick CV34 4AX  
Tel: 01926 496911 (Helpline)  
Website: [www.safelinewarwick.co.uk/](http://www.safelinewarwick.co.uk/)  
Email: [safeline@bigfoot.com](mailto:safeline@bigfoot.com)

## **Survivors (UK)**

*Support for men who have been sexually abused or raped.*

PO Box 2470  
London SW9 6WQ  
Tel: 020 7357 6677  
0845 122 1201 (Helpline)  
Email: [info@survivorsuk.org.uk](mailto:info@survivorsuk.org.uk)  
Website: [www.survivorsuk.org.uk/](http://www.survivorsuk.org.uk/)

## **Intercom Trust**

*South West support/information and advocacy for lesbian, gay, bisexual and transgender people, including homophobic bullying.*

PO Box 285  
Exeter EX4 3ZT  
Tel: 01392 201015  
Tel: 08456 020818  
Website: [www.intercomtrust.org.uk/](http://www.intercomtrust.org.uk/)

## **Margaret Jackson Centre**

*Provides help, information and counselling for women, including abuse and violence, in the South West.*

1st Floor  
Margaret Jackson House  
4 Barnfield Hill

Exeter EX1 1SR  
Tel: 01392 256 711  
Email: [info@margaretjackson.org.uk](mailto:info@margaretjackson.org.uk)  
Website: [www.margaretjackson.org.uk](http://www.margaretjackson.org.uk)

## **Threshold**

*A national support line for women who are emotionally distressed/have mental health problems.*

14 St Georges Place  
Brighton BN1 4GB  
Tel: **0808 808 6000**  
Email: [infoline@thresholdwomen.org.uk](mailto:infoline@thresholdwomen.org.uk)  
Website: [www.thresholdwomen.org.uk/](http://www.thresholdwomen.org.uk/)

## **Bristol Crisis Centre for Women**

A national helpline for women in emotional distress.  
PO Box 654  
Bristol BS99 1XH  
Tel: 0117 925 1119 (Fri/Sat 9pm – 12.30am, Sun 6pm – 9pm)  
Email: [bcsw@womens.crisis](mailto:bcsw@womens.crisis)  
Website: [www.thresholdwomen.org.uk/](http://www.thresholdwomen.org.uk/)