

Feedback about the Safeguarding Adults process to all relevant people

This can be an emotional and distressing time for the people concerned. It is essential to keep people informed in a way that is suitable to their role.

The person who **alerts** one of the agencies to concerns about actual or suspected abuse should have their referral acknowledged, preferably in writing, with a summary of the action likely to be taken.

The **vulnerable adult** should be central to the whole process and be aware of, and participating in, any action taken or planned.

The **informal carer** will normally be kept informed of progress but how much and the type of information they get may depend on the wishes of the vulnerable adult and whether or not they are the alleged perpetrator.

The **alleged perpetrator** will need to be informed of the allegation and how this is done will be guided by the strategy meeting. For example, the Police will want to manage this if there is a criminal investigation. The alleged perpetrator also needs to be informed of the outcome of an investigation and again this should be agreed by the multi agency meeting.