

ADULT AND COMMUNITY SERVICES

MANAGEMENT INFORMATION TEAM

WEEKLY REMAS ACTIVITY REPORT

PERIOD: Week Ending 25/09/2009

Adults & Older People

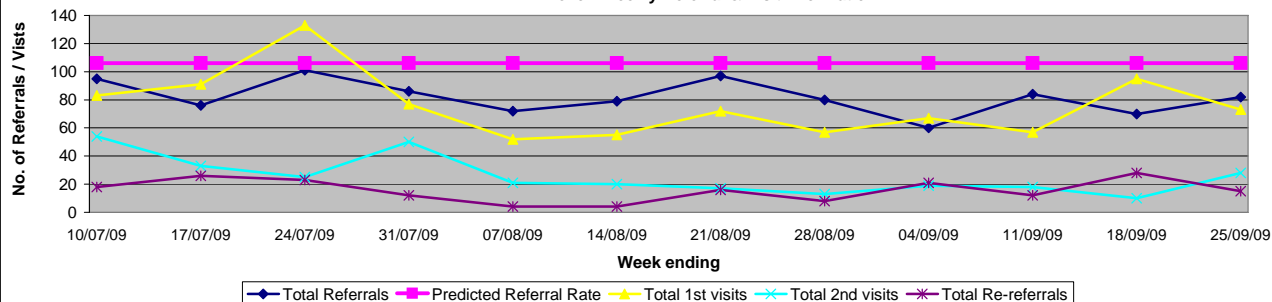


Weekly Referral & Visit Information

Devon Performance

	10/07/2009	17/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
Total Referrals	95	76	101	86	72	79	97	80	60	84	70	82
Predicted Referral Rate	106	106	106	106	106	106	106	106	106	106	106	106
Total 1st visits	83	91	133	77	52	55	72	57	67	57	95	73
Total 2nd visits	54	33	25	50	21	20	17	13	19	18	10	28
Total Re-referrals	18	26	23	12	4	4	16	8	21	12	28	15

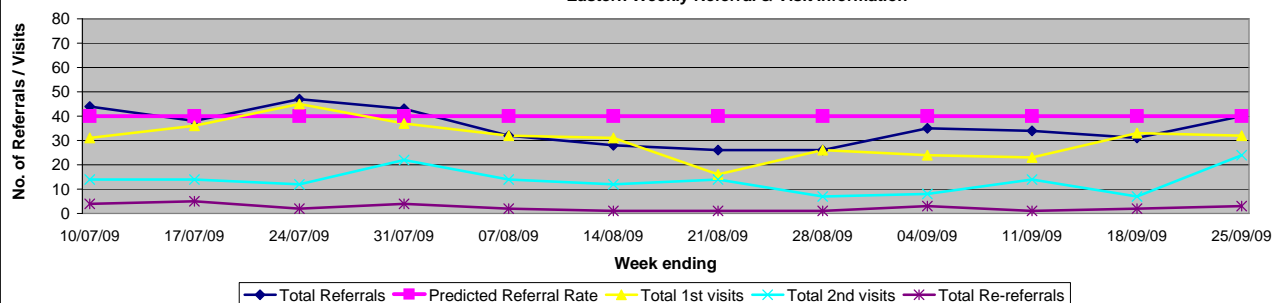
Devon Weekly Referral & Visit Information



Eastern Performance (DCR)

	10/07/2009	17/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
Total Referrals	44	38	47	43	32	28	26	26	35	34	31	40
Predicted Referral Rate	40	40	40	40	40	40	40	40	40	40	40	40
Total 1st visits	31	36	45	37	32	31	16	26	24	23	33	32
Total 2nd visits	14	14	12	22	14	12	14	7	8	14	7	24
Total Re-referrals	4	5	2	4	2	1	1	1	3	1	2	3

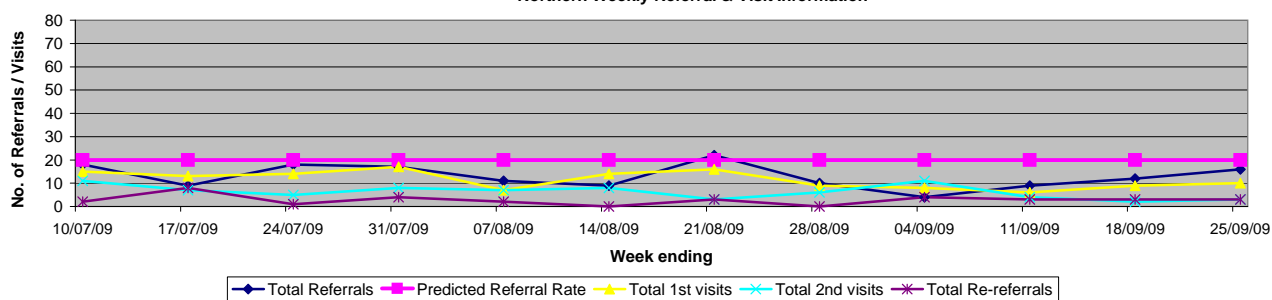
Eastern Weekly Referral & Visit Information



Northern Performance (DCR)

	10/07/2009	17/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
Total Referrals	18	9	18	17	11	9	22	10	4	9	12	16
Predicted Referral Rate	20	20	20	20	20	20	20	20	20	20	20	20
Total 1st visits	15	13	14	17	7	14	16	9	8	6	9	10
Total 2nd visits	11	7	5	8	7	8	3	6	11	4	2	3
Total Re-referrals	2	8	1	4	2	0	3	0	4	3	3	3

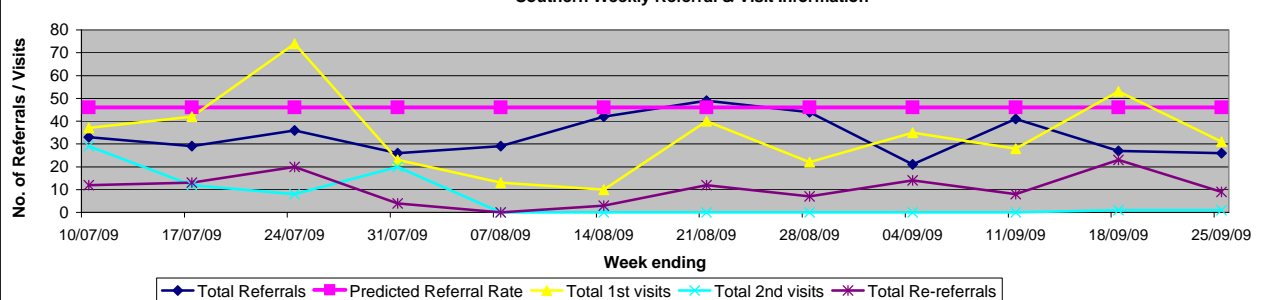
Northern Weekly Referral & Visit Information



Southern Performance (PLUSS)

	10/07/2009	17/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
Total Referrals	33	29	36	26	29	42	49	44	21	41	27	26
Predicted Referral Rate	46	46	46	46	46	46	46	46	46	46	46	46
Total 1st visits	37	42	74	23	13	10	40	22	35	28	53	31
Total 2nd visits	29	12	8	20	0	0	0	0	0	0	1	1
Total Re-referrals	12	13	20	4	0	3	12	7	14	8	23	9

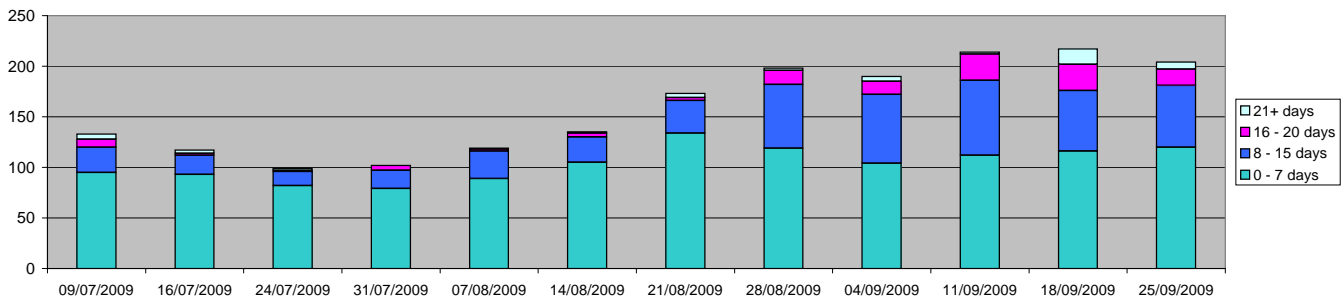
Southern Weekly Referral & Visit Information



Age Profile of Open cases

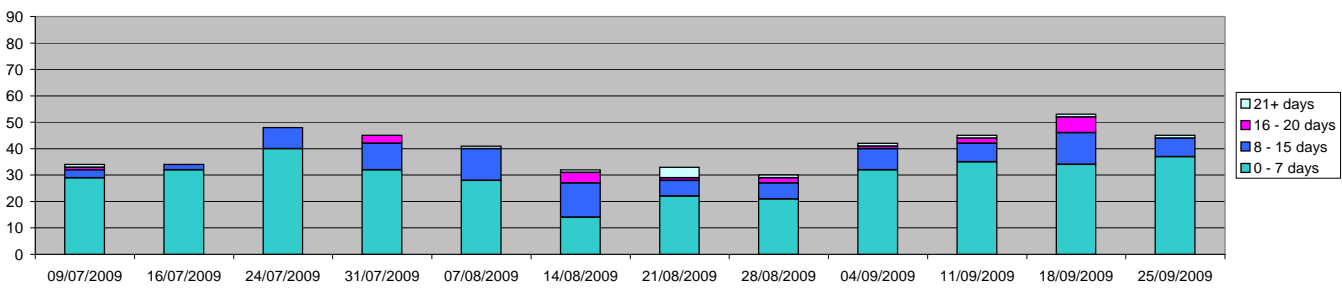
Devon Performance

	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
0 - 7 days	95	93	82	79	89	105	134	119	104	112	116	120
8 - 15 days	25	19	14	18	27	25	32	63	68	74	60	61
16 - 20 days	8	2	1	5	2	4	3	14	13	26	26	16
21+ days	5	3	2	0	1	1	4	2	5	2	15	7



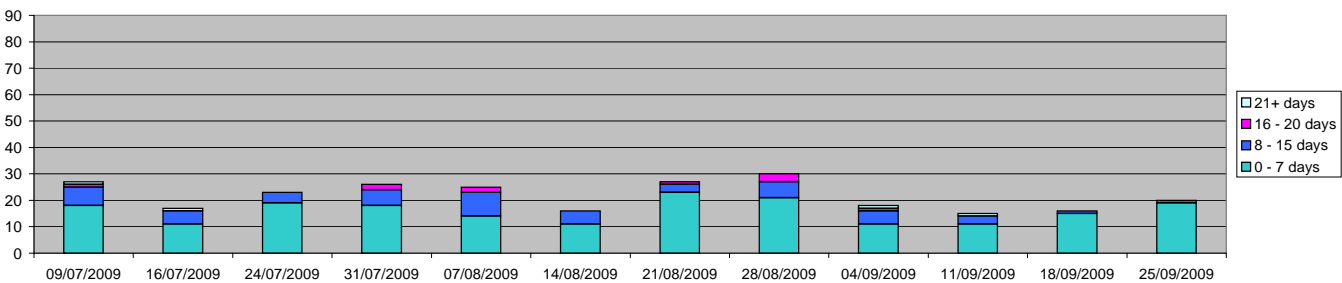
Eastern Performance (DCR)

	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
0 - 7 days	29	32	40	32	28	14	22	21	32	35	34	37
8 - 15 days	3	2	8	10	12	13	6	6	8	7	12	7
16 - 20 days	1	0	0	3	0	4	1	2	1	2	6	0
21+ days	1	0	0	0	1	1	4	1	1	1	1	1



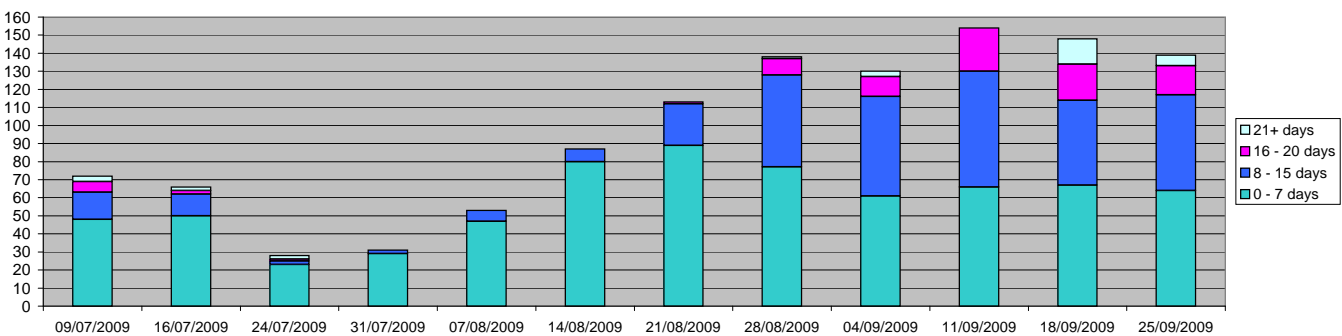
Northern Performance (DCR)

	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
0 - 7 days	18	11	19	18	14	11	23	21	11	11	15	19
8 - 15 days	7	5	4	6	9	5	3	6	5	3	1	1
16 - 20 days	1	0	0	2	2	0	1	3	1	0	0	0
21+ days	1	1	0	0	0	0	0	0	0	1	1	0



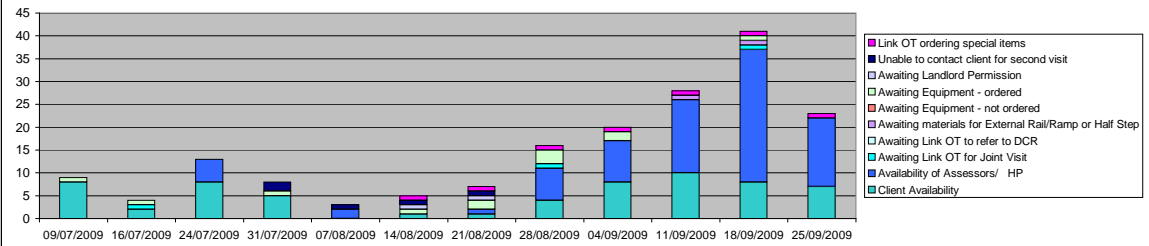
Southern Performance (PLUSS)

	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
0 - 7 days	48	50	23	29	47	80	89	77	61	66	67	64
8 - 15 days	15	12	2	2	6	7	23	51	55	64	47	53
16 - 20 days	6	2	1	0	0	0	1	9	11	24	20	16
21+ days	3	2	2	0	0	0	0	1	3	0	14	6

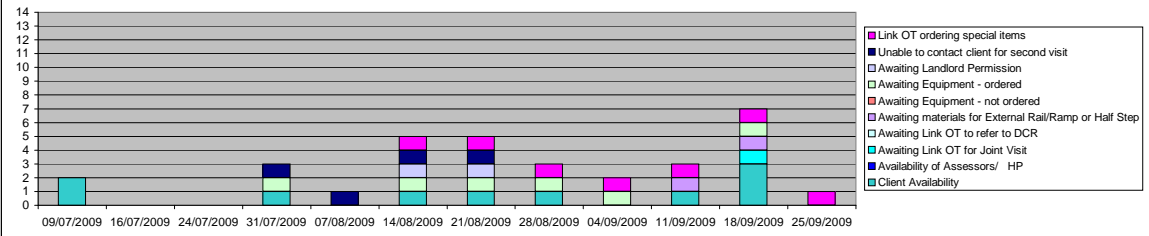


Reasons for Open Cases aged 16+ days

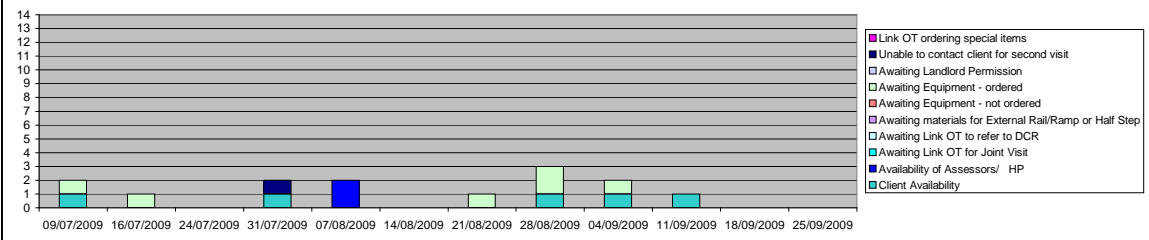
Devon Performance												
	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
Client Availability	8	2	8	5	0	1	1	4	8	10	8	7
Availability of Assessors/ HP	0	0	5	0	2	0	1	7	9	16	29	15
Awaiting Link OT for Joint Visit	0	1	0	0	0	0	0	1	0	0	1	0
Awaiting Link OT to refer to DCR	0	0	0	0	0	0	0	0	0	0	0	0
Awaiting materials for External Rail/Ramp or Half Step	0	0	0	0	0	0	0	0	0	1	1	0
Awaiting Equipment - not ordered	0	0	0	0	0	0	0	0	0	0	0	0
Awaiting Equipment - ordered	1	1	0	1	0	1	2	3	2	0	1	0
Awaiting Landlord Permission	0	0	0	0	0	1	1	0	0	0	0	0
Unable to contact client for second visit	0	0	0	2	1	1	1	0	0	0	0	0
Link OT ordering special items	0	0	0	0	0	1	1	1	1	1	1	1



Eastern Performance (DCR)												
	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
Client Availability	2	0	0	1	0	1	1	1	0	1	3	0
Availability of Assessors/ HP	0	0	0	0	0	0	0	0	0	0	0	0
Awaiting Link OT for Joint Visit	0	0	0	0	0	0	0	0	0	0	1	0
Awaiting Link OT to refer to DCR	0	0	0	0	0	0	0	0	0	0	0	0
Awaiting materials for External Rail/Ramp or Half Step	0	0	0	0	0	0	0	0	0	1	1	0
Awaiting Equipment - not ordered	0	0	0	0	0	0	0	0	0	0	0	0
Awaiting Equipment - ordered	0	0	0	1	0	1	1	1	1	0	1	0
Awaiting Landlord Permission	0	0	0	0	0	1	1	0	0	0	0	0
Unable to contact client for second visit	0	0	0	1	1	1	1	0	0	0	0	0
Link OT ordering special items	0	0	0	0	0	1	1	1	1	1	1	1



Northern Performance (DCR)												
	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
Client Availability	1	0	0	1	0	0	0	1	1	1	0	0
Availability of Assessors/ HP	0	0	0	0	2	0	0	0	0	0	0	0
Awaiting Link OT for Joint Visit	0	0	0	0	0	0	0	0	0	0	0	0
Awaiting Link OT to refer to DCR	0	0	0	0	0	0	0	0	0	0	0	0
Awaiting materials for External Rail/Ramp or Half Step	0	0	0	0	0	0	0	0	0	0	0	0
Awaiting Equipment - not ordered	0	0	0	0	0	0	0	0	0	0	0	0
Awaiting Equipment - ordered	1	1	0	0	0	0	1	2	1	0	0	0
Awaiting Landlord Permission	0	0	0	0	0	0	0	0	0	0	0	0
Unable to contact client for second visit	0	0	0	1	0	0	0	0	0	0	0	0
Link OT ordering special items	0	0	0	0	0	0	0	0	0	0	0	0



Southern Performance (PLUSS)												
	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
Client Availability	5	2	8	3	0	0	0	2	7	8	5	7
Availability of Assessors/ HP	0	0	5	0	0	0	1	7	9	16	29	15
Awaiting Link OT for Joint Visit	0	1	0	0	0	0	0	1	0	0	0	0
Awaiting Link OT to refer to DCR	0	0	0	0	0	0	0	0	0	0	0	0
Awaiting materials for External Rail/Ramp or Half Step	0	0	0	0	0	0	0	0	0	0	0	0
Awaiting Equipment - not ordered	0	0	0	0	0	0	0	0	0	0	0	0
Awaiting Equipment - ordered	0	0	0	0	0	0	0	0	0	0	0	0
Awaiting Landlord Permission	0	0	0	0	0	0	0	0	0	0	0	0
Unable to contact client for second visit	0	0	0	0	0	0	0	0	0	0	0	0
Link OT ordering special items	0	0	0	0	0	0	0	0	0	0	0	0

