

**ADULT AND COMMUNITY SERVICES  
MANAGEMENT INFORMATION TEAM**

# **WEEKLY REMAS ACTIVITY REPORT**

**PERIOD:** Week Ending 18/09/2009

Adults & Older People

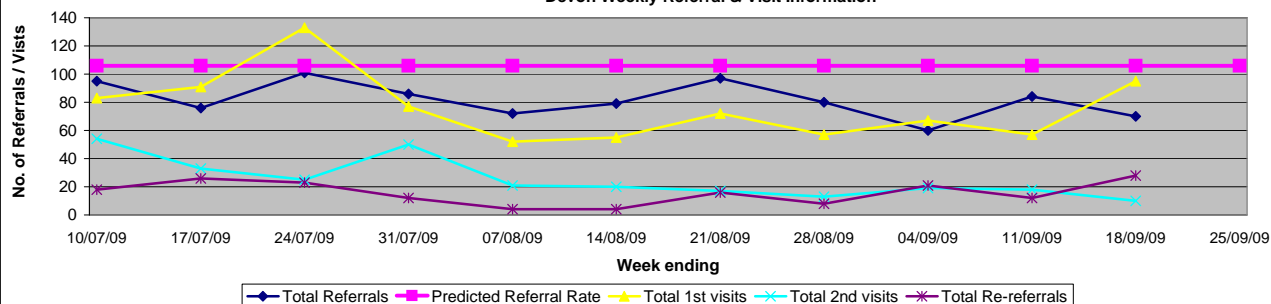


### Weekly Referral & Visit Information

#### Devon Performance

	10/07/09	17/07/09	24/07/09	31/07/09	07/08/09	14/08/09	21/08/09	28/08/09	04/09/09	11/09/09	18/09/09	25/09/09
Total Referrals	95	76	101	86	72	79	97	80	60	84	70	
Predicted Referral Rate	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>
Total 1st visits	83	91	133	77	52	55	72	57	67	57	95	
Total 2nd visits	54	33	25	50	21	20	17	13	19	18	10	
Total Re-referrals	18	26	23	12	4	4	16	8	21	12	28	

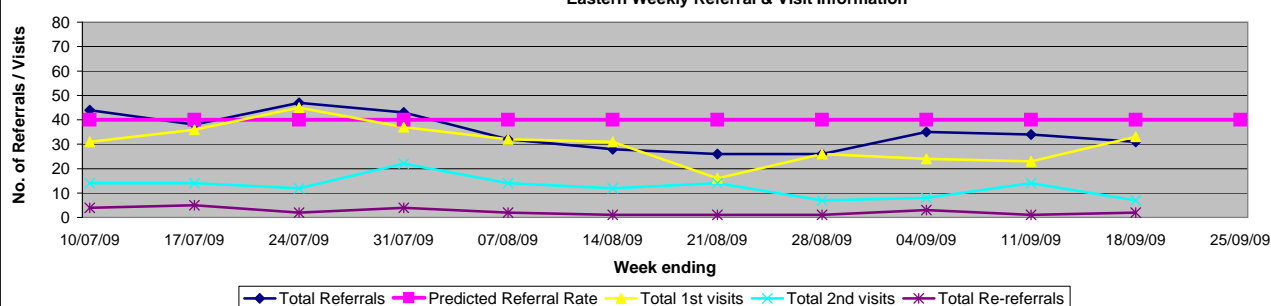
#### Devon Weekly Referral & Visit Information



#### Eastern Performance (DCR)

	10/07/09	17/07/09	24/07/09	31/07/09	07/08/09	14/08/09	21/08/09	28/08/09	04/09/09	11/09/09	18/09/09	25/09/09
Total Referrals	44	38	47	43	32	28	26	26	35	34	31	
Predicted Referral Rate	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>
Total 1st visits	31	36	45	37	32	31	16	26	24	23	33	
Total 2nd visits	14	14	12	22	14	12	14	7	8	14	7	
Total Re-referrals	4	5	2	4	2	1	1	1	3	1	2	

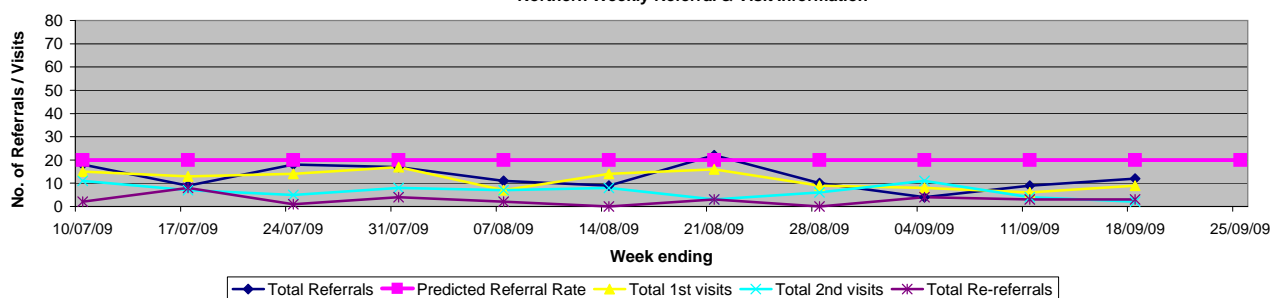
#### Eastern Weekly Referral & Visit Information



#### Northern Performance (DCR)

	10/07/09	17/07/09	24/07/09	31/07/09	07/08/09	14/08/09	21/08/09	28/08/09	04/09/09	11/09/09	18/09/09	25/09/09
Total Referrals	18	9	18	17	11	9	22	10	4	9	12	
Predicted Referral Rate	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>
Total 1st visits	15	13	14	17	7	14	16	9	8	6	9	
Total 2nd visits	11	7	5	8	7	8	3	6	11	4	2	
Total Re-referrals	2	8	1	4	2	0	3	0	4	3	3	

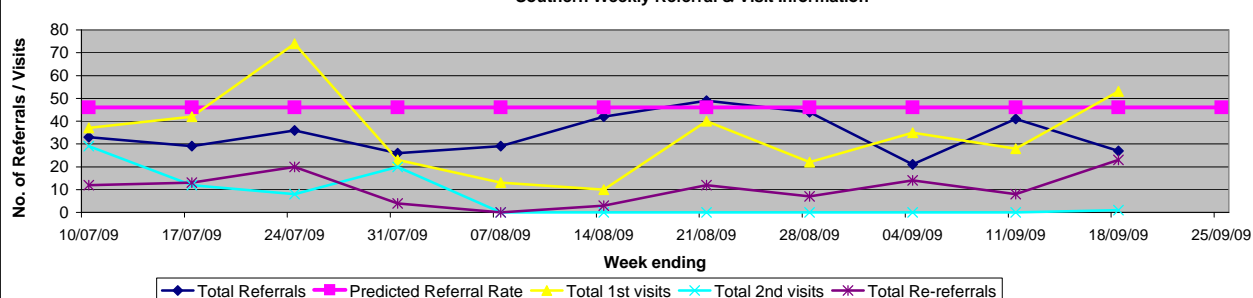
#### Northern Weekly Referral & Visit Information



#### Southern Performance (PLUSS)

	10/07/09	17/07/09	24/07/09	31/07/09	07/08/09	14/08/09	21/08/09	28/08/09	04/09/09	11/09/09	18/09/09	25/09/09
Total Referrals	33	29	36	26	29	42	49	44	21	41	27	
Predicted Referral Rate	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>
Total 1st visits	37	42	74	23	13	10	40	22	35	28	53	
Total 2nd visits	29	12	8	20	0	0	0	0	0	0	1	
Total Re-referrals	12	13	20	4	0	3	12	7	14	8	23	

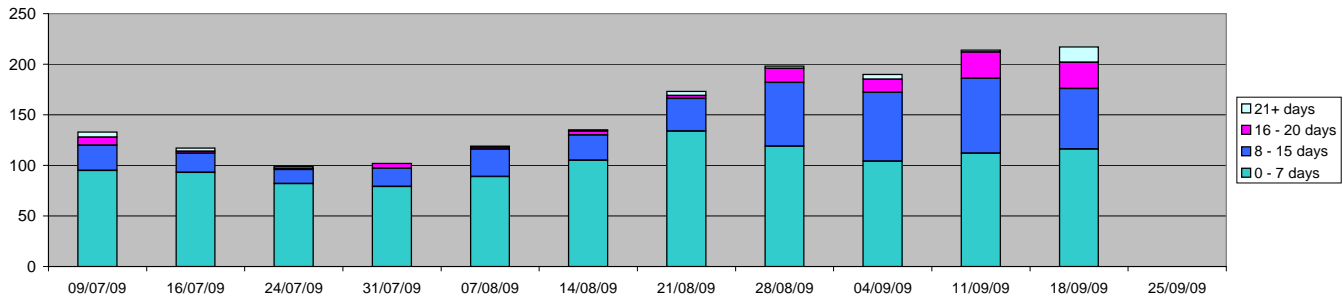
#### Southern Weekly Referral & Visit Information



**Age Profile of Open cases**

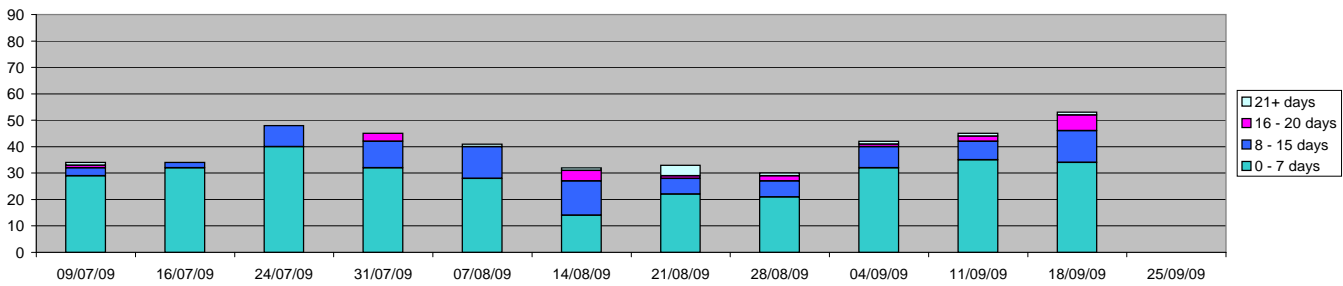
**Devon Performance**

	09/07/09	16/07/09	24/07/09	31/07/09	07/08/09	14/08/09	21/08/09	28/08/09	04/09/09	11/09/09	18/09/09	25/09/09
0 - 7 days	95	93	82	79	89	105	134	119	104	112	116	
8 - 15 days	25	19	14	18	27	25	32	63	68	74	60	
16 - 20 days	8	2	1	5	2	4	3	14	13	26	26	
21+ days	5	3	2	0	1	1	4	2	5	2	15	



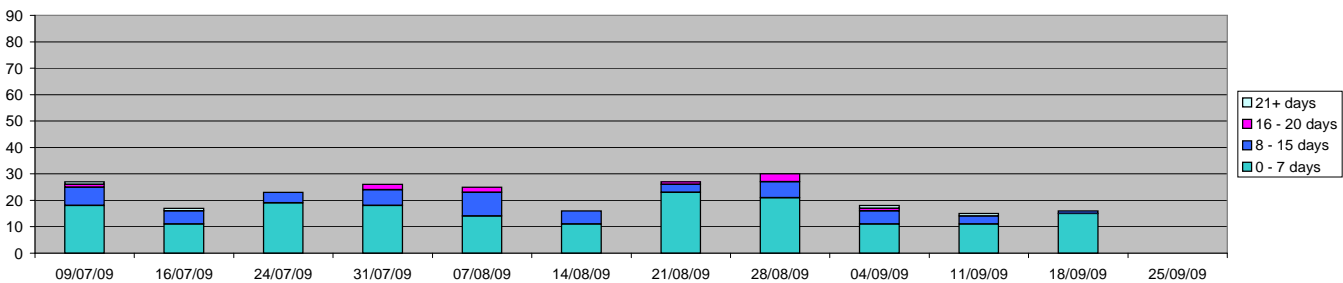
**Eastern Performance (DCR)**

	09/07/09	16/07/09	24/07/09	31/07/09	07/08/09	14/08/09	21/08/09	28/08/09	04/09/09	11/09/09	18/09/09	25/09/09
0 - 7 days	29	32	40	32	28	14	22	21	32	35	34	
8 - 15 days	3	2	8	10	12	13	6	6	8	7	12	
16 - 20 days	1	0	0	3	0	4	1	2	1	2	6	
21+ days	1	0	0	0	1	1	4	1	1	1	1	



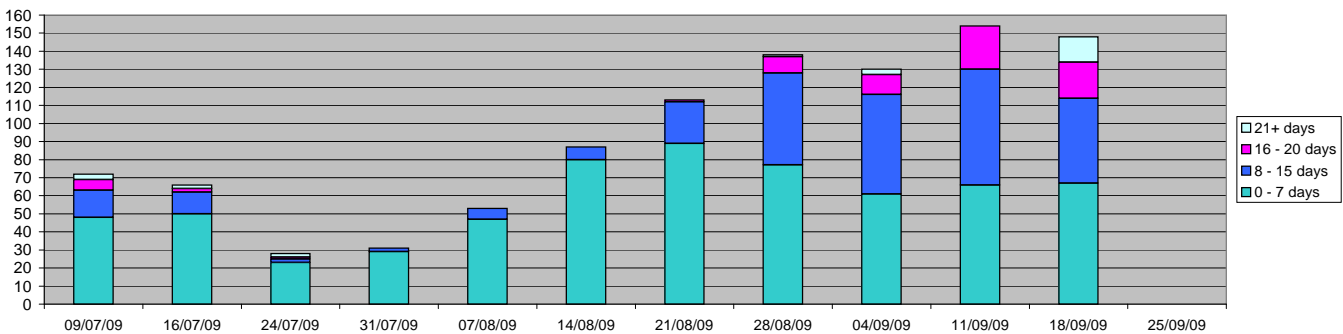
**Northern Performance (DCR)**

	09/07/09	16/07/09	24/07/09	31/07/09	07/08/09	14/08/09	21/08/09	28/08/09	04/09/09	11/09/09	18/09/09	25/09/09
0 - 7 days	18	11	19	18	14	11	23	21	11	11	15	
8 - 15 days	7	5	4	6	9	5	3	6	5	3	1	
16 - 20 days	1	0	0	2	2	0	1	3	1	0	0	
21+ days	1	1	0	0	0	0	0	0	1	1	0	



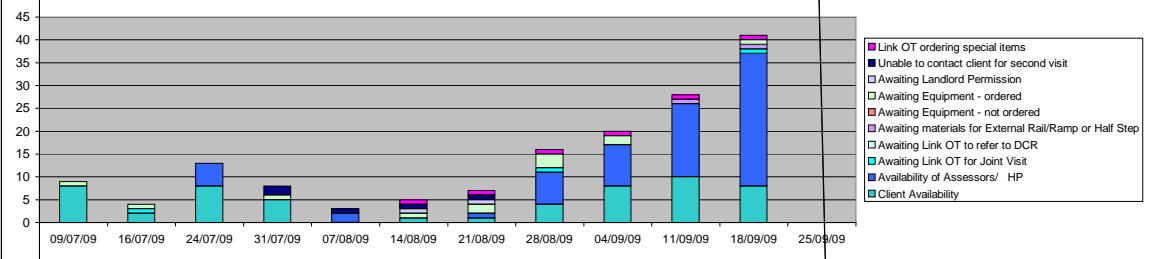
**Southern Performance (PLUSS)**

	09/07/09	16/07/09	24/07/09	31/07/09	07/08/09	14/08/09	21/08/09	28/08/09	04/09/09	11/09/09	18/09/09	25/09/09
0 - 7 days	48	50	23	29	47	80	89	77	61	66	67	0
8 - 15 days	15	12	2	2	6	7	23	51	55	64	47	
16 - 20 days	6	2	1	0	0	0	1	9	11	24	20	
21+ days	3	2	2	0	0	0	0	1	3	0	14	

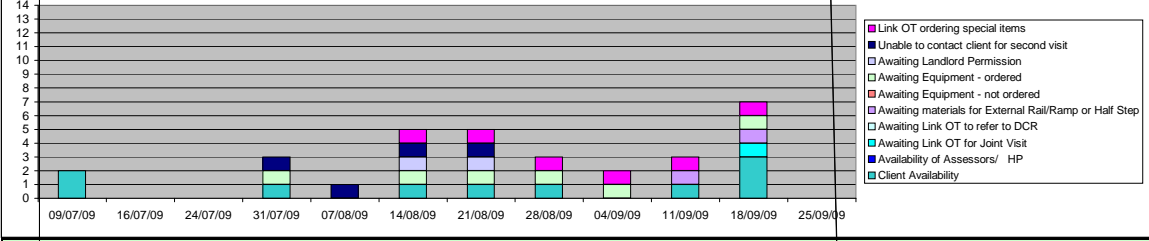


Reasons for Open Cases aged 16+ days

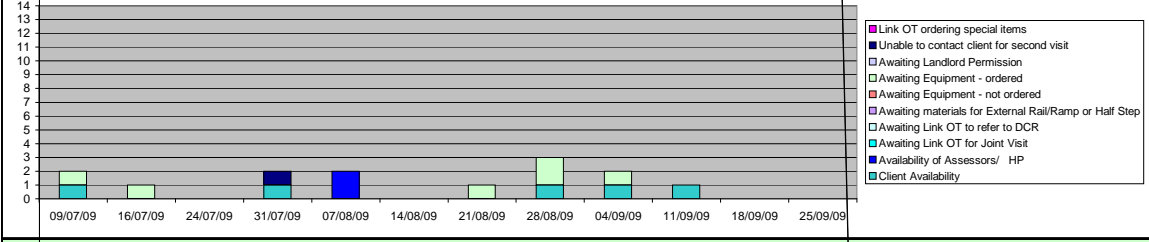
Devon Performance												
	09/07/09	16/07/09	24/07/09	31/07/09	07/08/09	14/08/09	21/08/09	28/08/09	04/09/09	11/09/09	18/09/09	25/09/09
Client Availability	8	2	8	5	0	1	1	4	8	10	8	
Availability of Assessors/ HP	0	0	5	0	2	0	1	7	9	16	29	
Awaiting Link OT for Joint Visit	0	1	0	0	0	0	0	1	0	0	1	
Awaiting Link OT to refer to DCR	0	0	0	0	0	0	0	0	0	0	0	
Awaiting materials for External Rail/Ramp or Half Step	0	0	0	0	0	0	0	0	0	1	1	
Awaiting Equipment - not ordered	0	0	0	0	0	0	0	0	0	0	0	
Awaiting Equipment - ordered	1	1	0	1	0	1	2	3	2	0	1	
Awaiting Landlord Permission	0	0	0	0	0	1	1	0	0	0	0	
Unable to contact client for second visit	0	0	0	2	1	1	1	0	0	0	0	
Link OT ordering special items	0	0	0	0	0	1	1	1	1	1	1	



Eastern Performance (DCR)												
	09/07/09	16/07/09	24/07/09	31/07/09	07/08/09	14/08/09	21/08/09	28/08/09	04/09/09	11/09/09	18/09/09	25/09/09
Client Availability	2	0	0	1	0	1	1	1	0	1	3	
Availability of Assessors/ HP	0	0	0	0	0	0	0	0	0	0	0	
Awaiting Link OT for Joint Visit	0	0	0	0	0	0	0	0	0	0	1	
Awaiting Link OT to refer to DCR	0	0	0	0	0	0	0	0	0	0	0	
Awaiting materials for External Rail/Ramp or Half Step	0	0	0	0	0	0	0	0	0	1	1	
Awaiting Equipment - not ordered	0	0	0	0	0	0	0	0	0	0	0	
Awaiting Equipment - ordered	0	0	0	1	0	1	1	1	1	0	1	
Awaiting Landlord Permission	0	0	0	0	0	1	1	1	0	0	0	
Unable to contact client for second visit	0	0	0	1	1	1	1	0	0	0	0	
Link OT ordering special items	0	0	0	0	0	1	1	1	1	1	1	



Northern Performance (DCR)												
	09/07/09	16/07/09	24/07/09	31/07/09	07/08/09	14/08/09	21/08/09	28/08/09	04/09/09	11/09/09	18/09/09	25/09/09
Client Availability	1	0	0	1	0	0	0	1	1	1	0	
Availability of Assessors/ HP	0	0	0	0	2	0	0	0	0	0	0	
Awaiting Link OT for Joint Visit	0	0	0	0	0	0	0	0	0	0	0	
Awaiting Link OT to refer to DCR	0	0	0	0	0	0	0	0	0	0	0	
Awaiting materials for External Rail/Ramp or Half Step	0	0	0	0	0	0	0	0	0	0	0	
Awaiting Equipment - not ordered	0	0	0	0	0	0	0	0	0	0	0	
Awaiting Equipment - ordered	1	1	0	0	0	0	1	2	1	0	0	
Awaiting Landlord Permission	0	0	0	0	0	0	0	0	0	0	0	
Unable to contact client for second visit	0	0	0	1	0	0	0	0	0	0	0	
Link OT ordering special items	0	0	0	0	0	0	0	0	0	0	0	



Southern Performance (PLUSS)												
	09/07/09	16/07/09	24/07/09	31/07/09	07/08/09	14/08/09	21/08/09	28/08/09	04/09/09	11/09/09	18/09/09	25/09/09
Client Availability	5	2	8	3	0	0	0	2	7	8	5	
Availability of Assessors/ HP	0	0	5	0	0	0	1	7	9	16	29	
Awaiting Link OT for Joint Visit	0	1	0	0	0	0	0	1	0	0	0	
Awaiting Link OT to refer to DCR	0	0	0	0	0	0	0	0	0	0	0	
Awaiting materials for External Rail/Ramp or Half Step	0	0	0	0	0	0	0	0	0	0	0	
Awaiting Equipment - not ordered	0	0	0	0	0	0	0	0	0	0	0	
Awaiting Equipment - ordered	0	0	0	0	0	0	0	0	0	0	0	
Awaiting Landlord Permission	0	0	0	0	0	0	0	0	0	0	0	
Unable to contact client for second visit	0	0	0	0	0	0	0	0	0	0	0	
Link OT ordering special items	0	0	0	0	0	0	0	0	0	0	0	

