

**ADULT AND COMMUNITY SERVICES  
MANAGEMENT INFORMATION TEAM**

# **WEEKLY REMAS ACTIVITY REPORT**

**PERIOD:** Week Ending 11/09/2009

Adults & Older People

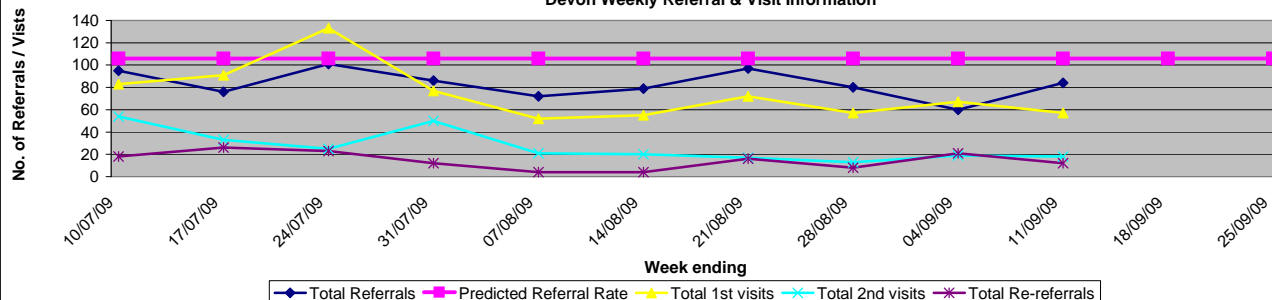


### Weekly Referral & Visit Information

#### Devon Performance

	10/07/2009	17/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
<b>Total Referrals</b>	95	76	101	86	72	79	97	80	60	84		
<b>Predicted Referral Rate</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>	<b>106</b>
<b>Total 1st visits</b>	83	91	133	77	52	55	72	57	67	57		
<b>Total 2nd visits</b>	54	33	25	50	21	20	17	13	19	18		
<b>Total Re-referrals</b>	18	26	23	12	4	4	16	8	21	12		

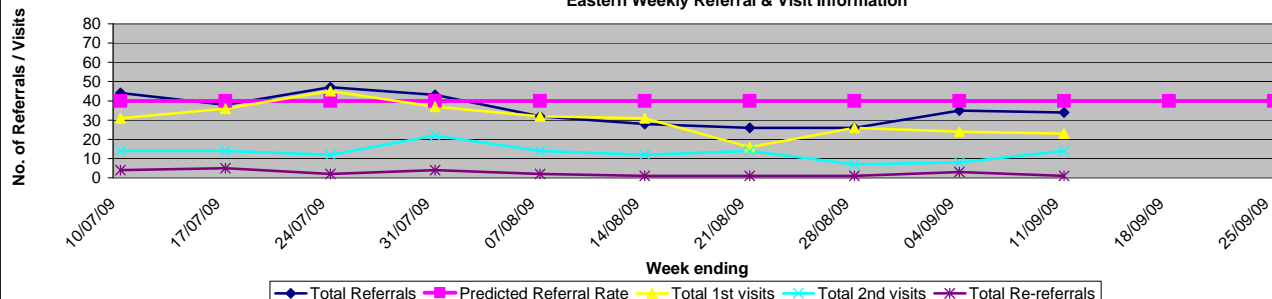
#### Devon Weekly Referral & Visit Information



#### Eastern Performance (DCR)

	10/07/2009	17/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
<b>Total Referrals</b>	44	38	47	43	32	28	26	26	35	34		
<b>Predicted Referral Rate</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>
<b>Total 1st visits</b>	31	36	45	37	32	31	16	26	24	23		
<b>Total 2nd visits</b>	14	14	12	22	14	12	14	7	8	14		
<b>Total Re-referrals</b>	4	5	2	4	2	1	1	1	3	1		

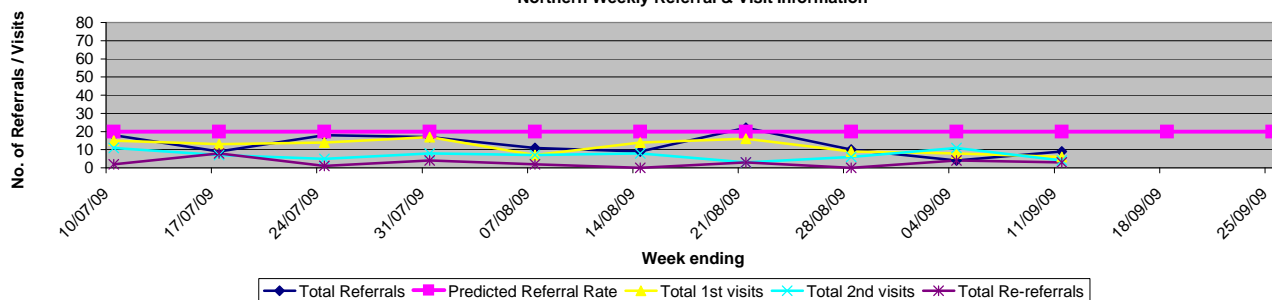
#### Eastern Weekly Referral & Visit Information



#### Northern Performance (DCR)

	10/07/2009	17/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
<b>Total Referrals</b>	18	9	18	17	11	9	22	10	4	9		
<b>Predicted Referral Rate</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>20</b>
<b>Total 1st visits</b>	15	13	14	17	7	14	16	9	8	6		
<b>Total 2nd visits</b>	11	7	5	8	7	8	3	6	11	4		
<b>Total Re-referrals</b>	2	8	1	4	2	0	3	0	4	3		

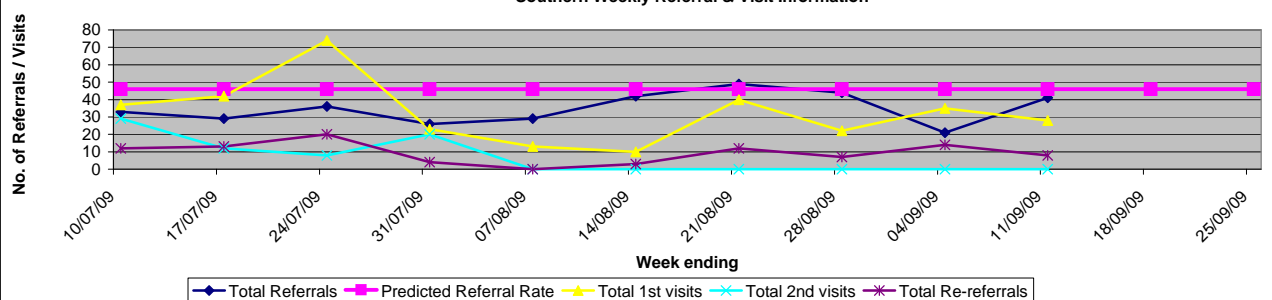
#### Northern Weekly Referral & Visit Information



#### Southern Performance (PLUSS)

	10/07/2009	17/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
<b>Total Referrals</b>	33	29	36	26	29	42	49	44	21	41		
<b>Predicted Referral Rate</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>	<b>46</b>
<b>Total 1st visits</b>	37	42	74	23	13	10	40	22	35	28		
<b>Total 2nd visits</b>	29	12	8	20	0	0	0	0	0	0		
<b>Total Re-referrals</b>	12	13	20	4	0	3	12	7	14	8		

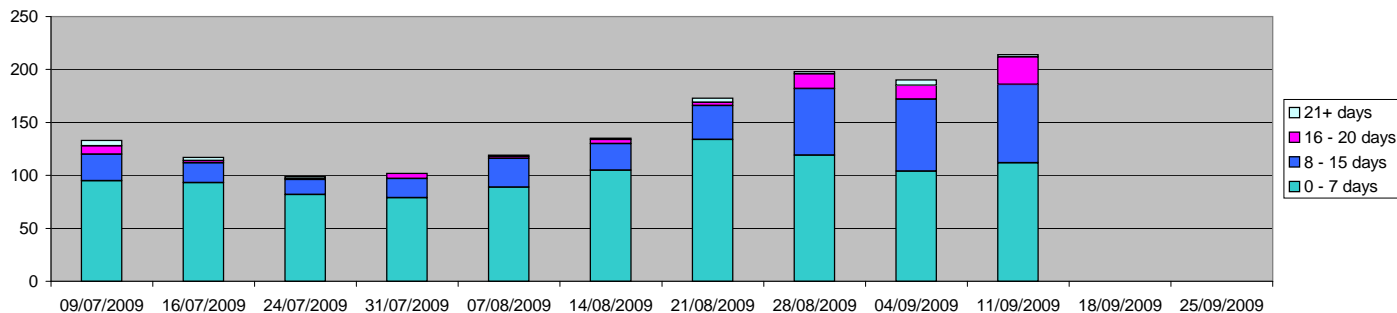
#### Southern Weekly Referral & Visit Information



**Age Profile of Open cases**

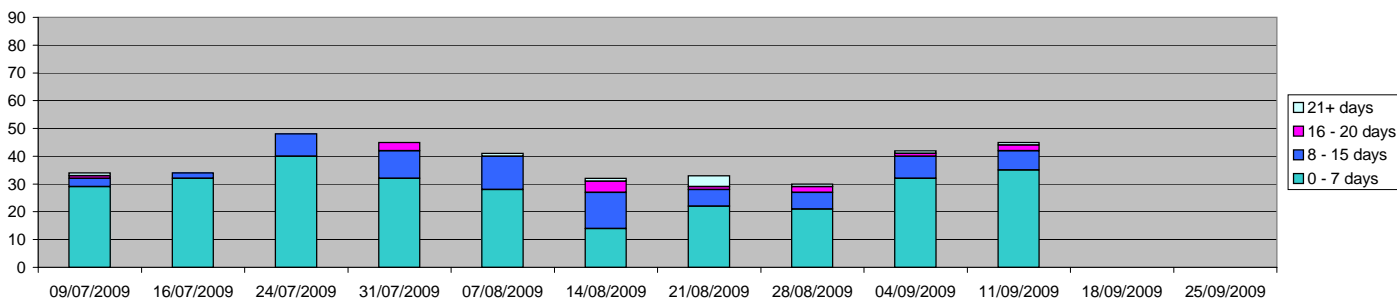
**Devon Performance**

	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
0 - 7 days	95	93	82	79	89	105	134	119	104	112		
8 - 15 days	25	19	14	18	27	25	32	63	68	74		
16 - 20 days	8	2	1	5	2	4	3	14	13	26		
21+ days	5	3	2	0	1	1	4	2	5	2		



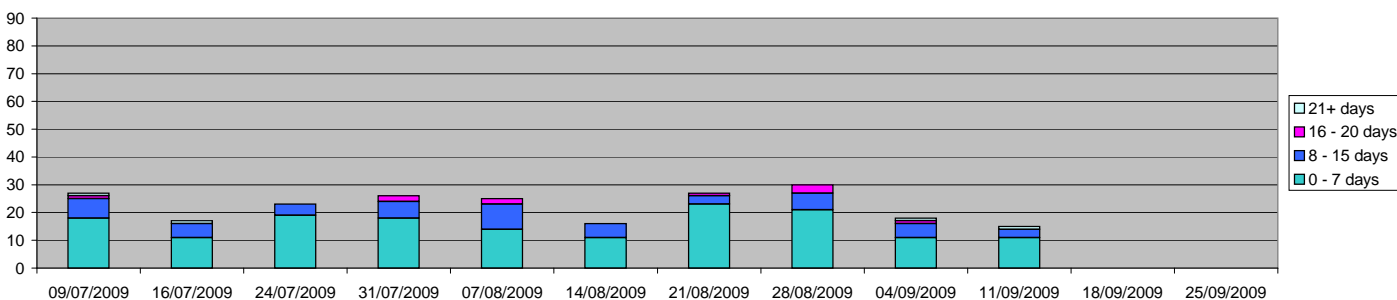
**Eastern Performance (DCR)**

	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
0 - 7 days	29	32	40	32	28	14	22	21	32	35		
8 - 15 days	3	2	8	10	12	13	6	6	8	7		
16 - 20 days	1	0	0	3	0	4	1	2	1	2		
21+ days	1	0	0	0	1	1	4	1	1	1		



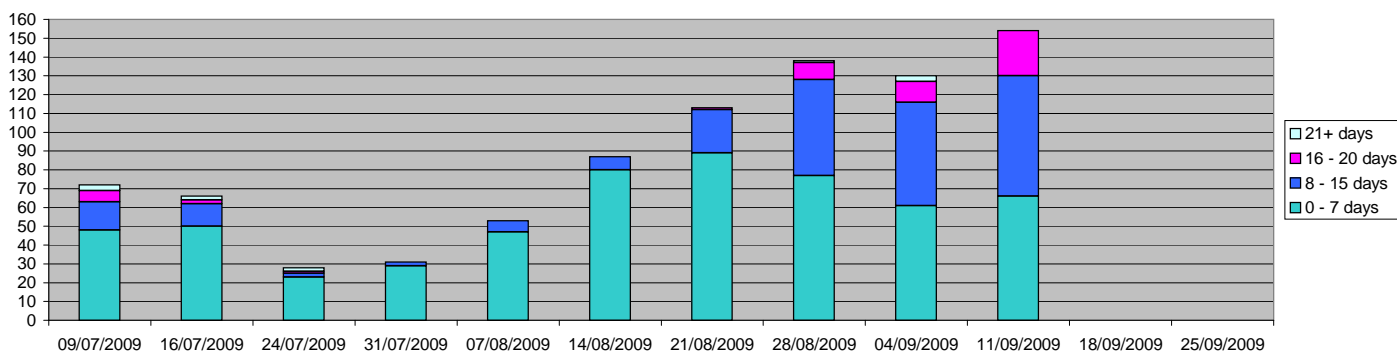
**Northern Performance (DCR)**

	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
0 - 7 days	18	11	19	18	14	11	23	21	11	11		
8 - 15 days	7	5	4	6	9	5	3	6	5	3		
16 - 20 days	1	0	0	2	2	0	1	3	1	0		
21+ days	1	1	0	0	0	0	0	0	1	1		



**Southern Performance ( PLUSS)**

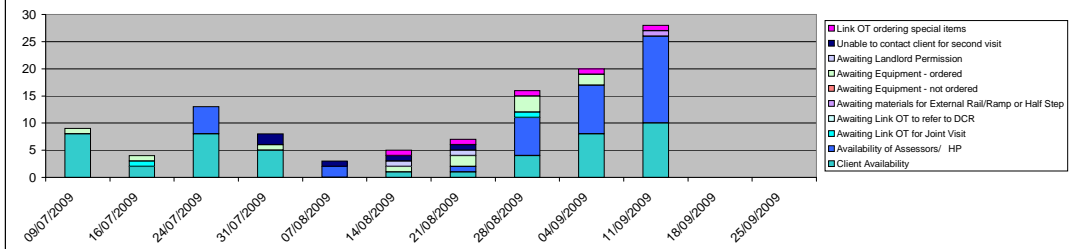
	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
0 - 7 days	48	50	23	29	47	80	89	77	61	66	0	0
8 - 15 days	15	12	2	2	6	7	23	51	55	64		
16 - 20 days	6	2	1	0	0	0	1	9	11	24		
21+ days	3	2	2	0	0	0	0	1	3	0		



Reasons for Open Cases aged 16+ days

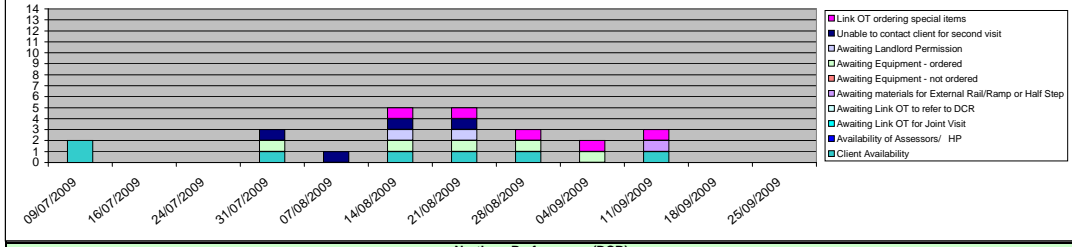
Devon Performance

	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
Client Availability	8	2	8	5	0	1	1	4	8	10		
Availability of Assessors/ HP	0	0	5	0	2	0	1	7	9	16		
Awaiting Link OT for Joint Visit	0	1	0	0	0	0	0	1	0	0		
Awaiting Link OT to refer to DCR	0	0	0	0	0	0	0	0	0	0		
Awaiting materials for External Rail/Ramp or Half Step	0	0	0	0	0	0	0	0	0	1		
Awaiting Equipment - not ordered	0	0	0	0	0	0	0	0	0	0		
Awaiting Equipment - ordered	1	1	0	1	0	1	2	3	2	0		
Awaiting Landlord Permission	0	0	0	0	0	1	1	0	0	0		
Unable to contact client for second visit	0	0	0	2	1	1	1	0	0	0		
Link OT ordering special items	0	0	0	0	0	1	1	1	1	1		



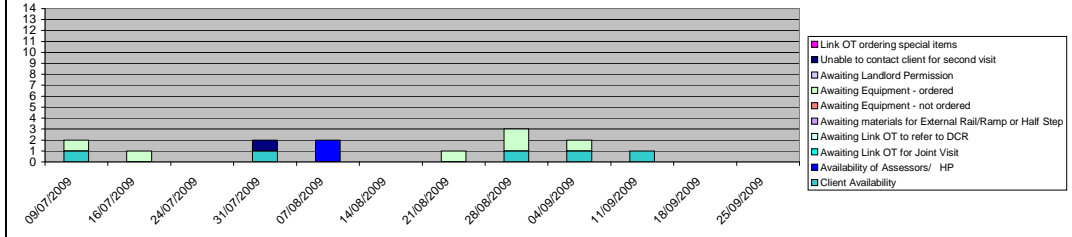
Eastern Performance (DCR)

	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
Client Availability	2	0	0	1	0	1	1	1	0	1		
Availability of Assessors/ HP	0	0	0	0	0	0	0	0	0	0		
Awaiting Link OT for Joint Visit	0	0	0	0	0	0	0	0	0	0		
Awaiting Link OT to refer to DCR	0	0	0	0	0	0	0	0	0	0		
Awaiting materials for External Rail/Ramp or Half Step	0	0	0	0	0	0	0	0	0	1		
Awaiting Equipment - not ordered	0	0	0	0	0	0	0	0	0	0		
Awaiting Equipment - ordered	0	0	0	1	0	1	1	1	1	0		
Awaiting Landlord Permission	0	0	0	0	0	1	1	0	0	0		
Unable to contact client for second visit	0	0	0	1	1	1	1	0	0	0		
Link OT ordering special items	0	0	0	0	0	1	1	1	1	1		



Northern Performance (DCR)

	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
Client Availability	1	0	0	0	0	0	0	1	1	1		
Availability of Assessors/ HP	0	0	0	0	2	0	0	0	0	0		
Awaiting Link OT for Joint Visit	0	0	0	0	0	0	0	0	0	0		
Awaiting Link OT to refer to DCR	0	0	0	0	0	0	0	0	0	0		
Awaiting materials for External Rail/Ramp or Half Step	0	0	0	0	0	0	0	0	0	0		
Awaiting Equipment - not ordered	0	0	0	0	0	0	0	0	0	0		
Awaiting Equipment - ordered	1	1	0	0	0	0	1	2	1	0		
Awaiting Landlord Permission	0	0	0	0	0	0	0	0	0	0		
Unable to contact client for second visit	0	0	0	1	0	0	0	0	0	0		
Link OT ordering special items	0	0	0	0	0	0	0	0	0	0		



Southern Performance (PLUSS)

	09/07/2009	16/07/2009	24/07/2009	31/07/2009	07/08/2009	14/08/2009	21/08/2009	28/08/2009	04/09/2009	11/09/2009	18/09/2009	25/09/2009
Client Availability	5	2	8	3	0	0	0	2	7	8		
Availability of Assessors/ HP	0	0	5	0	0	0	1	7	9	16		
Awaiting Link OT for Joint Visit	0	1	0	0	0	0	0	1	0	0		
Awaiting Link OT to refer to DCR	0	0	0	0	0	0	0	0	0	0		
Awaiting materials for External Rail/Ramp or Half Step	0	0	0	0	0	0	0	0	0	0		
Awaiting Equipment - not ordered	0	0	0	0	0	0	0	0	0	0		
Awaiting Equipment - ordered	0	0	0	0	0	0	0	0	0	0		
Awaiting Landlord Permission	0	0	0	0	0	0	0	0	0	0		
Unable to contact client for second visit	0	0	0	0	0	0	0	0	0	0		
Link OT ordering special items	0	0	0	0	0	0	0	0	0	0		

