

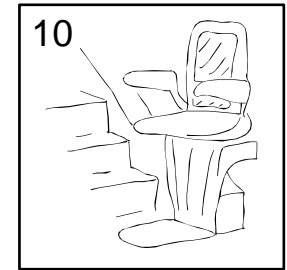
This is one of 18 leaflets in the "WiseBuy" series to enable people to choose the right product for easier living. The titles include:

- 1 **Choosing an Armchair**
- 2 **Choosing a Bath with a Door**
- 3 **Choosing a Bathlift**
- 4 **Choosing a Commode**
- 5 **Choosing an Electric Bed**
- 6 **Choosing an Electric Wheelchair**
- 7 **Buying by Mail Order**
- 8 **Choosing a Riser Recliner**
- 9 **Choosing a Scooter**
- 10 **Choosing a Stairlift**
- 11 **Choosing a Walking Stick**
- 12 **Choosing a Wheelchair**
- 13 **Choosing a Wheeled Walker**
- 14 **Choosing a Mattress**
- 15 **Choosing a Social Alarm**
- 16 **Choosing Grab Rails**
- 17 **Avoid Slips and Trips**
- 18 **Choosing a Power Pack**

Large Print Versions Available on Request

~ For more information contact your local ~
Independent Living Centre : **01392 687276**
Citizens Advice Bureau : **see local phone directory**
Trading Standards Dept. : **0870 872 9000**
Social Services Dept. : **see local phone directory**

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Rise above the rest...

... read our useful information guide
before you buy a **Stairlift**



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Can you say YES to these questions?

Are you aware that you can apply for a Disabled Facilities Grant from Social Services? YES []

Have you talked to family, friends or an Occupational Therapist, based at your local social services dept? YES []

Is a stairlift really for you? People with poor balance, epilepsy, dizzy spells or wheelchair users may want to look at alternatives. YES []

Can you bend your knees well? Most people need stairs to be 750mm wide to be comfortable. Has the salesperson measured you and the stairlift? YES []

Have you see and tried the stairlift? YES []

Have you contacted more than one company? YES []

Will you be able to fold up the stairlift if necessary? Sometimes the footrest is difficult to reach. YES []

Have you tried different controls? Press button, joystick and remote control are available. YES []

Will your future needs be met by the stairlift you buy? YES []

Who will fit the lift? Are they registered with a professional body? YES []

Does the salesperson's company make the lift? Are spare parts easily available for repairs and is the company willing to service the lift? YES []

Is the repair department staffed 24hours a day and can faults be diagnosed over the phone? This may save the need for a callout YES []

Can the supplier provide a rental or monthly payment scheme, if that is what you want? YES []

Will the company buy the stairlift back? If so, get this in writing YES []

COULD YOU ANSWER 'YES' TO ALL THE QUESTIONS?

IF NOT TELEPHONE YOUR LOCAL INDEPENDENT LIVING CENTRE ON

01392 687276

Useful tips to help YOU decide

- Stairlifts do not go right over the top landing. You might need a swivel seat
- The stairlift should conform to BS5776 to meet current safety standards
- Stairlifts can be battery or mains operated. Don't forget that batteries need charging and replacing occasionally
- £250 would be a high figure cost for the annual maintenance
- If the salesperson gets you to sign a contract, do they offer a cooling-off period in case you change your mind? Get this in writing!

**New straight stairlifts start
Around £1,500
Reconditioned models can start
Around £900
(Sept 2005)**

Assist UK is the national network for advice on independent living equipment where anyone having difficulty with everyday tasks can get advice, information and try out a wide range of products and solutions.

To find your nearest centre call us now on 0870 770 2866 (Textphone 0870 770 5813)