

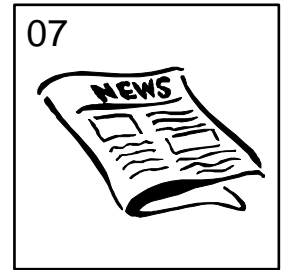
This is one of 18 leaflets in the "WiseBuy" series to enable people to choose the right product for easier living. The titles include:

1	<i>Choosing an Armchair</i>
2	<i>Choosing a Bath with a Door</i>
3	<i>Choosing a Bathlift</i>
4	<i>Choosing a Commode</i>
5	<i>Choosing an Electric Bed</i>
6	<i>Choosing an Electric Wheelchair</i>
7	<i>Buying by Mail Order</i>
8	<i>Choosing a Riser Recliner</i>
9	<i>Choosing a Scooter</i>
10	<i>Choosing a Stairlift</i>
11	<i>Choosing a Walking Stick</i>
12	<i>Choosing a Wheelchair</i>
13	<i>Choosing a Wheeled Walker</i>
14	<i>Choosing a Mattress</i>
15	<i>Choosing a Social Alarm</i>
16	<i>Choosing Grab Rails</i>
17	<i>Avoid Slips and Trips</i>
18	<i>Choosing a Power Pack</i>

Large Print Versions Available on Request

~ For more information contact your local ~
 Independent Living Centre : **01392 687276**
 Citizens Advice Bureau : **see local phone directory**
 Trading Standards Dept. : **0870 872 9000**
 Social Services Dept. : **see local phone directory**

Copyright © Disabled Living, Manchester, SLH.
 Web License – 711d63c9e646e2cc6c7efefa74dbf7be



Read the small print...

... before you buy products for easier living from a **Newspaper, Magazine, TV Advert** or the **Internet.**



Independent Living Centre
 Isca House
 Haven Road
 EXETER EX2 8DS
 Telephone: 01392 687276

Fax: 01392 423427

Web: www.devon.gov.uk/ilc

E-mail: ilc-exeter@devon.gov.uk



Produced and Distributed by:
Assist UK (formerly DLCC)
 Telephone: 0870 770 2866
 Textphone: 0870 770 5813
 Web site: www.assist-uk.org

Copyright owned by:
Disabled Living, Manchester
 0870 777 4714
www.disabledliving.co.uk



Can you say YES to these questions?

Have you talked to your family or a friend before asking a salesperson to your home?	YES []
Will someone be with you when the salesperson calls? We highly recommend this.	YES []
Have you been told the complete price? Ask about charges for delivery, fitting, service, repairs and running costs where relevant.	YES []
Have you checked the prices with someone else? Give us a ring on 01392 687276 .	YES []
Have you checked the item will fit and work in your home?	YES []
Can you try before you buy? Other options may be available that would suit you better.	YES []
Are you being offered a guarantee? If so, is the guarantee value for money?	YES []
If something does go wrong with your purchase, is the repair service local?	YES []
Does your agreement give you a few days to cancel? If it does then get this in writing.	YES []
Will your remember how to contact the seller in the future? Get a receipt or order form with the name, address and contact number of the company and keep it safe.	YES []
Have you been given enough time to check the small print on the agreement?	YES []

**IF NOT TELEPHONE YOUR LOCAL
INDEPENDENT LIVING CENTRE ON
01392 687276**

Useful tips to help YOU decide

- Shop around! Don't act on impulse and don't be pressurised into buying today
- If you are spending over £100, consider using a credit card for payment. This may offer you some protection if the goods fail to be delivered
- Get everything in writing. Don't always accept the salespersons word
- Don't pay a deposit unless you are sure. If you are sure then only a small deposit is advisable
- If you buy second hand, you still have rights. Contact your local Trading Standards Department for more information
- Do fit a security chain and **ALWAYS** check the identity card of **ANY** unknown caller

REMEMBER!
**If it sounds too good to be true,
it probably is!**

COULD YOU ANSWER 'YES' TO ALL THE QUESTIONS?

Assist UK is the national network for advice on independent living equipment where anyone having difficulty with everyday tasks can get advice, information and try out a wide range of products and solutions.

**To find your nearest centre call us now on 0870 770 2866
(Textphone 0870 770 5813)**